
PORTFOLIO OWNER'S MANUAL ADDENDUM

USER WARNING

There are two conditions where your Portfolio will not work as described in the **Portfolio Owners Manual**. It is important to keep these in mind as the results can damage data that you have entered.

1. **DO NOT END A DOCUMENT IN THE TEXT EDITOR WITH A **Space** FOLLOWED BY A **Return**** (the large key on the right side of the keyboard with the bent arrow).

If you do end a text file with a **Space Return**, a serious system error will occur when you load the file. This error will require you to remove the batteries from your computer, causing loss of all data from drive C: (including alarms in your diary). Avoid this problem by pressing **Return** twice at the end of all text files.

If you should accidentally produce a file with this **Space Return** problem and the system error occurs when loading the file, you must reset your computer. (See **Cold Boot** in your manual.)

2. **NON-WEEKEND REPEATING ALARMS DO NOT WORK. DO NOT USE THEM. USE OF NON-WEEKEND REPEATING ALARMS MAY REQUIRE A COLD BOOT AS ABOVE.**

There are also a few conditions that have caused concern among users, but are not actually problems with the computer:

1. The screen flashes when the computer is OFF. This is a normal occurrence. The Portfolio must wake up periodically to check if an alarm needs to be signalled.

There are two rates at which this may occur. The Normal rate is every 128 seconds (a little over 2 minutes). The Fast rate is once per second. The Fast rate is not for typical use and should be avoided as it drains the batteries at an accelerated rate. The choice of the rate is controlled in the setup mode under Display...Speed (Normal or Fast).

2. Alarms seem to happen early. As explained above, this is a result of the Portfolio waking up every 2 minutes to check for alarms. We thought it was better for alarms to go off early than for them to be late.
3. Strange symbols appear on the screen. This may occur under either one of two conditions:
 - When the batteries are changed, if contact is made and broken rapidly.
 - If batteries have dirty contacts and are not replaced promptly on a low battery indication.

If the strange characters occur, a Cold Boot will be required. (See your owners manual.)

4. While using a built-in application, you can turn OFF the Portfolio by pressing **Fn** and **O** together. If you do, the display time will freeze. However, the internal clock continues to run. After you turn the Portfolio back on, press any key and the clock on the display will automatically advance to the correct time.

CONSIDERATIONS

BACKING UP FILES

The files stored in Portfolio's internal RAM drive, C:, are preserved by Portfolio's main batteries. Normally, you will receive the "Low Battery" message and have a chance to change batteries to avoid data loss. However, the batteries could fail before you have a chance to replace them, or a software problem could occur, resulting in data loss. As with all computers, it is strongly recommended that you back up your files regularly. For this purpose, we recommend that you use a separate memory card and the DOS COPY command to back up files in the internal RAM disk, and/or use the Smart Parallel Interface and the File Transfer facility to upload and store backup files on the floppy disk of a compatible personal computer.

TELEPHONE DIALING

The built-in telephone dialer of the Address Book is designed to work with the majority of telephone receivers and telephone exchanges. Some countries' telephone systems do not support compatible tone dialing. Due to variations in the design and repair condition of local telephone equipment, you may experience unreliable dialing on certain telephones. In this case, try other telephone receivers or lines.

FILENAMING CONVENTIONS

When naming DOS files for use in the Portfolio, use only the standard ASCII characters A-Z and numeric characters. Do not use accented foreign characters, as the file cannot be selected by its first character from menus.

CLIPBOARD SIZE LIMITATION

You can Cut or Store several thousand characters of text into the clipboard. Cut or Store larger amounts of text by repeating Cut and Paste or Store and Paste operations.

ALARMS MESSAGE

The error message "All alarms are set in the past and so will not go off" warns you that all of the alarms in your diary file are for past times and dates, with the result that no alarms will go off after the diary file is saved. As you use a diary file and alarms occur, they become past alarms. You can save them as reminders of past activity or delete them individually. However, if all alarms are set in the past and this message occurs, you have the option of deleting the entire diary file and starting a new one without losing alarms, or you may have set the system date or time incorrectly.

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